



U.S. / CANADA Refurbished B-Stock WARRANTY INFORMATION

This warranty extends only to consumers who purchase and use this APB-DynaSonics product in Canada or the United States of America and its Territories and protectorates. This limited warranty extends to the original purchaser of this product during the warranty period beginning with the original retail purchase.

APB-DynaSonics, Inc. warrants this refurbished product to be free from defects in material and workmanship under normal use and maintenance for a period of one (1) year from the initial date of retail purchase from an authorized APB-DynaSonics dealer. To be covered under the terms of this warranty, the consumer is required to provide a dated copy of the original purchase receipt as proof of purchase. (Exception – limited 90 day warranty on faders, 30 day warranty on light bulbs). This warranty is NOT transferrable. The company's obligation under this warranty shall be limited to the repair of, or at our option, replacement of the defective unit or its subassemblies with new or rebuilt parts for the duration of the warranty period, provided that the product is returned to APB-DYNASONICS or its authorized service agent in its original packing or appropriate flight case with all transportation costs and full insurance paid each way by the purchaser or owner.

All parts and services provided during this period are warranted for the balance of the warranty period only.

This warranty shall not apply if the defect or malfunction was caused by neglect, abuse, alteration, delivery damage, fire, flood, electrical current fluctuation, improper installation, accident, Acts of God, or damage resulting from operation not within the manufacturers' specification. This warranty does not cover any defect caused as a result of any unauthorized repair or unauthorized modification made by anyone other than APB-DynaSonics or its authorized service representative. The limited warranty does not cover defects in appearance, cosmetics, decorative or structural items; including framing and any non-operative parts. This warranty does not apply to products with removed, defaced or altered serial numbers nor to products that have been reported as stolen. This warranty does not apply to uncrating, setup, installation, use or the removal and reinstallation of the product for repair.

Repair or replacement as provided under this warranty is the exclusive remedy to the customer. No other warranties are expressed or implied, including, but not limited to the implied warranties of merchantability and fitness for a particular purpose. APB-DynaSonics will not be liable for personal injury or property damage, loss of profit or other incidental or consequential damages arising out of the use of our inability to use this product.

ALL REMEDIES AND THE MEASURE OF DAMAGES ARE LIMITED TO THE ABOVE SERVICES. IT IS POSSIBLE THAT ECONOMIC LOSS OR INJURY TO PERSON OR PROPERTY MAY RESULT FROM FAILURE OF THIS PRODUCT. THIS LIMITED WARRANTY DOES NOT COVER ANY SUCH INCIDENTAL OR CONSEQUENTIAL DAMAGES. SOME STATES, PROVINCES AND NATIONS DO NOT ALLOW THE EXCLUSION OR LIMITATION OF THESE DAMAGES, SO THESE EXCLUSIONS MAY NOT APPLY TO YOU. ALL APPLICABLE IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTY OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, GIVEN TO YOU BY LAW ARE LIMITED IN DURATION TO THIS WARRANTY. This warranty gives you specific legal rights and you may have other legal rights that may vary from state to state.

Service Instructions

It is suggested that APB-DynaSonics first be contacted regarding any problems experienced in the use of this product. In the unlikely event that service is required, it can be obtained by contacting the dealer from which the console was purchased, or by contacting APB-DynaSonics at the address below. When the product is returned for warranty service, it must be shipped freight prepaid and insured in its original packing or appropriate flight case and the following must be included:

- 1) Return Authorization number as obtained from APB-DynaSonics and this number must be marked prominently on the outside of the shipping container or it will be rejected by our receiving department.
- 2) Copy of the dated proof original purchase.
- 3) A detailed note describing the problem as specific as possible.
- 4) All necessary items (power supplies and interconnect cables, AC cords, etc)
- 5) Contact information so we may communicate with you regarding your problem.
- 6) Return Information including street information and phone number of person receiving delivery of the repaired unit. (We can not ship to a P.O. Box)
- 7) We will notify you of return shipping cost which may be settled by Credit Card, Company Check or by freight collect after service has been completed.

The consumer will be billed for any parts or labor charges not covered by this limited warranty. The consumer is responsible for all transportation costs and full insurance paid each way. Expenses related to the installation and removal of this product for repair are not covered under this limited warranty.

Revised: January 15, 2020



38 Thornmount Drive, Unit #1, Scarborough, ON M1B 5P2 CAN
tel: 416-287-1144 fax: 416-287-1204 e-mail: APB@contactdistribution.com